

## Memo

**Date:** June 28, 2024

**To:** Alameda County Specialty Mental Health Services (SMHS) and Drug Medi-Cal Organized Delivery System (DMC-ODS)

**From:** Torfeh Rejali, Quality Assurance Division Director   
Tom MacMillan, Information Systems Deputy Director

**Subject:** Release Notes: Clinician's Gateway (CG)

The information below is only relevant for providers who use CG.

CG is being updated to respond to new requirements from the Department of Health Care Services (DHCS), MediCare, SmartCare and to streamline staff data entry tasks. A [Release Note](#) has been published and is posted on the [Clinician's Gateway](#) page of the Alameda County Behavioral Health Department (ACBHD) provider website, in the Manuals and Documentations section.

The Release Note document includes the following sections:

- Attending Physician/LPHA Supervisor
- Client ID
- Procedure Codes
- Duplicates
- Errored Notes Processing
- Emergency Indicator
- Indirect Notes
- For Any Notes
- Minutes to Unit Conversion
- SmartCare Service Detail Screen-Adding CG Service Record Number
- SUD Specific Changes
  - Templates Changes to Documents
  - Treatment Plan SUD Simplified CalAIM 24-07
  - Documentation Time Log removed

“Minutes to Units Conversion” changes have already been installed. Changes to “Procedure Codes” and “SUD Specific Changes” will be launched on Monday 7/1/24, and the rest of the changes will be implemented on 7/8/24.

Additionally, the [New Primary Codes for FY24-25](#) document was created as a reference guide for providers to track procedure code changes effective July 1, 2024. This document is also posted on the [Clinician's Gateway](#) page of the ACBHD provider website, in the Manuals and Documentations section.

**Action Required:** Please review this information with your teams as appropriate.

For questions regarding student services billing or procedure code usage, contact [QATA@acgov.org](mailto:QATA@acgov.org). For questions regarding CG usage, contact [HCSASupport@acgov.org](mailto:HCSASupport@acgov.org).