

- MEMORANDUM -

DATE: January 19, 2023
TO: Alameda County Behavioral Health (ACBH) Drug Medi-Cal Organized Delivery System
(DMC-ODS) Providers
FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*
SUBJECT: **ACBH DMC-ODS Chart Audit Schedule 2023**

This memorandum provides information about the ACBH QA team's plans for completing required provider chart audits in 2023.

Background

The contract between ACBH and the Department of Health Care Services (DHCS) requires ACBH to certify that claims made to Medi-Cal meet Federal and State requirements for Medical Necessity and documentation. In addition to the monthly Clinical Quality Review Team (CQRT) process that providers are required to complete, the ACBH QA team is required to complete annual audits of DMC-ODS clinical charts.

DMC-ODS Chart Audits for 2023

The QA team plans to begin a new DMC-ODS audit for fiscal year (FY) 2022-2023 (July 1, 2022- June 30, 2023) in September 2023. Providers should expect to hear from QA sometime in August 2023 regarding chart selections. Selected charts will be for dates of service September 1, 2022 to November 31, 2022. Disallowances will be based on fraud, waste and abuse. As DHCS has not published specific disallowance reasons for substance use disorder services, ACBH will be utilizing the DHCS [Medi-Cal SMHS Reasons for Recoupment FY 22-23](#) document as a guide for what should be disallowed when reviewing the DMC-ODS charts.

Given the multiple CalAIM documentation changes effective July 1, 2022, the DMC-ODS audit for FY 2021-2022 (July 1, 2021- June 30, 2022), pre CalAIM dates of service, will be completed using an abbreviated chart review process (i.e. modified CQRT checklist). One chart from each provider will be selected for dates of service April 1, 2022- June 30, 2022. Any disallowances will be based on fraud, waste and abuse, using the DHCS [Medi-Cal SMHS Reasons for Recoupment FY 21-22](#) as a guide. Providers should expect to hear from QA sometime in early February 2023 regarding chart selections.

The QA Team is completing the DMC-ODS audit for FY 2020-2021. Individual provider findings are expected to be released on or before May 2023.

Next Steps

This is an informational memo. No action is required at this time. We appreciate your prompt response and cooperation with these audits.

For questions, please contact QATA@acgov.org.

