♥ alameda county
▲ behavioral health

MENTAL HEALTH & SUBSTANCE USE SERVICES

2000 Embarcadero Cove, Suite 400
Oakland, Ca 94606
510-567-8100 / TTY 510-533-5018
Karyn L. Tribble, PsyD, LCSW

-MEMORANDUM -

DATE: June 22, 2023

TO: All Alameda County Behavioral Health (ACBH) Providers Using Clinician's Gateway

FROM: Torfeh Rejali, Division Director, Quality Assurance (QA)   *Torfeh Rejali*

SUBJECT: **Clinicians Gateway (CG) SmartCare Note Changes Upcoming Demos**

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This memorandum is being issued on behalf of ACBH Information Systems Support and announces updates to Clinician's Gateway to meet the requirements of CalAIM and the SmartCare billing system integration.

Background

Beginning July 1, 2023, the Department of Health Care Services (DHCS) California Advancing, and Innovating Medi-Cal (CalAIM) Payment Reform initiative will change the way county behavioral health plans claim federal reimbursement. The initiative consists of three different transitions: Reimbursement Structure, Financing Mechanism and Provider Billing.

Changes related to Provider Billing involve transitioning from the use of Healthcare Common Procedure Coding System (HCPC) codes to Current Procedural Terminology (CPT) Codes. Note**:** HCPC codes will continue to be used for non-clinical services and services provided by non-licensed staff.

Additionally on July 1, 2023, ACBH will transition from the current billing systems (InSyst and eCura) to SmartCare.

Upcoming CG Demos

To accommodate these transitions, some the CG fields were changed to align with the new SmartCare and CalAIM requirements and will go live on July 1, 2023.

Please join ACBH System Support for a demonstration of these changes during one of the three scheduled webinars. The Demo will be recorded and posted on the QA Training page of the ACBH Provider Website for later viewing.

Clinician's Gateway SmartCare Note Changes- Demo
Wednesday, June 28, 2023
11:00-12:00 P.M.
Registration link: https://attendee.gotowebinar.com/register/9090653718752419167

Clinician's Gateway SmartCare Note Changes- Demo
Thursday, June 29, 2023
12:00-1:00 P.M.

Registration link: https://attendee.gotowebinar.com/register/1152621769884401751

Clinician's Gateway SmartCare Note Changes- Demo
June 30, 2023
1:00-2:00 P.M.

Registration Link: https://attendee.gotowebinar.com/register/3773291242014169947

After registering, you will receive a confirmation email containing information about joining the webinar.

Action Steps
Please share this information within your teams as appropriate and attend one of the scheduled webinars to learn about these upcoming changes.

For questions, please contact QATA@acgov.org.