# CLINICAL QUALITY REVIEW TEAM

"TRAIN THE TRAINER" TRAINING



# ALAMEDA COUNTY BHCS ADMINISTRATION CAMPUS\* 1900 & 2000 Embarcadero Cove, Oakland 94606 \*EXACT LOCATION WILL BE CONFIRMED WITH REGISTRATION

### LEARNING OBJECTIVES:

- Understand the purpose of the CQRT and its function in improving compliance with documentation standards
- Understand the distinction between clinical and quality reviews
- Understand the expectations of how to participate in Alameda County BHCS CQRT meetings
- Understand the paperwork necessary to participate in Alameda County BHCS CQRT meetings
- Understand the clinical review cycles of charts and how they guide clinical practices
- Be able to set up and/or improve internal Clinical Quality Review Teams in their agencies

#### **BACKGROUND:**

The Clinical Quality Review Team functions to review clinical records for documented evidence of medical and service necessity for mental health services and to authorize services. Reviewers work together with other providers in providing oversight to their clinical charts. This is accomplishes through identifying documentation issues, making recommendations for corrective actions, and providing positive feedback.

# **REGISTER:**

All contracted Community Based Organizations are invited to register their QA or Training staff, Clinical Supervisor(s), Management staff, or Administration- 3 seats per Agency. This is not a "line staff" training.

Is this your first time registering via Alameda County Learning Center? Create a new user profile by clicking the <u>Here</u>. Once you have created a profile, login to <u>Alameda County Learning Center</u> and search for the class.

Existing user? Login to Alameda County Learning Center (http://alameda.netkeepers.com) and search for the class.

For assistance with registration, please reference the <u>Training Registration Guide</u> or email <u>OAOffice@acbhcs.org</u>.

