alameda county behavioral health
MENTAL HEALTH & SUBSTANCE USE SERVICES

Network Adequacy – Timely Access
Client Service Information Assessment Record
Data Submission Training for Fee-for-Service Network Providers

This Training is a collaboration between Alameda County Behavioral Health (ACBH) Information Systems, Quality Assurance, and Quality Improvement Departments.

Held Virtually

April 9th, 2021 from 10:00am - 12:00pm
April 16th, 2021 from 10:00am - 12:00pm

REGISTRATION:

April 9th Registration
April 16th Registration
(Choose ONE date to attend.)

For registration help and information contact:
QAOffice@acgov.org
When emailing, include training Date and Title in Subject Line.

If you have any questions, concerns, or would like to report a grievance about an ACBH -hosted training, contact the ACBH Training Unit:
Training.Unit@acgov.org

This is a Clinical Training for Fee-for-Service Individual Providers as well as Fee-for-Service Organizational Provider Clinical and Administrative Staff

Audience: This training is required for all ACBH Fee-for-Service Network Providers. ACBH recommends that Fee-for-Service Provider Organizations have a least one QA Clinical staff and one Administrative staff attend.

Description: This training will cover the Federal and State requirement of collecting and reporting timely access data, to ensure that Mental Health Plans meet network adequacy timely access standards. Specifically, Client Service Information (CSI) timeliness data needs to be collected by the Mental Health Plan and reported to the State to ensure continued network certification. The training will clarify the definitions of new and returning clients, timely access data fields, and cover tracking requirements.

Trainer: *Amy Saucier, LMFT, Clinical Review Specialist Supervisor with ACBH/Quality Assurance*
Amy has eighteen years of experience working in social services; seven of which have been in Continuous Quality Improvement/Quality Assurance in Mental Health.

Training Learning Objectives:

1. Why Timeliness data is being collected
2. Who is responsible to collect Timeliness data
3. When does Timeliness data need to be collected
4. What information is needed to collect Timeliness data
5. Define terms necessary to complete Timeliness forms