



**ALAMEDA COUNTY BEHAVIORAL HEALTH CARE  
CONSUMER COMPLIANT FORM**

|                   |                           |                |
|-------------------|---------------------------|----------------|
| Consumer's Name:  |                           | Date:          |
| SSN:              | Relationship to Consumer: |                |
| Consumer Address: |                           |                |
| City, State Zip   |                           | Street Address |
| Phone Number:     | Message Phone:            |                |
| Service Site:     |                           |                |

**Description of Problem/ Compliant (Please attach additional sheet, if necessary):**

**What have you already done to revolve this problem?**

**How would you like to see this problem resolved?**

|                           |               |
|---------------------------|---------------|
| <b>Form Completed by:</b> |               |
| <b>Name:</b>              | <b>Phone:</b> |

**DO NOT WRITE BELOW THIS LINE**

To be completed by BHCS Staff

**RESOLUTION TO PROBLEM/ COMPLIANT**

|             |             |
|-------------|-------------|
| BHCS Staff: | PSP Number: |
|-------------|-------------|

**Description of the Problem/Complaint Resolution:**

**Consumer Contact:**

|              |              |  |   |  |
|--------------|--------------|--|---|--|
| <b>Date:</b> | <b>Time:</b> | <input type="checkbox"/> <b>Letter</b> | <input type="checkbox"/> <b>Telephone</b> | <input type="checkbox"/> <b>Other:</b> |
|--------------|--------------|--|---|--|

**Content:**

|              |              |  |   |  |
|--------------|--------------|--|---|--|
| <b>Date:</b> | <b>Time:</b> | <input type="checkbox"/> <b>Letter</b> | <input type="checkbox"/> <b>Telephone</b> | <input type="checkbox"/> <b>Other:</b> |
|--------------|--------------|--|---|--|

**Content:**

|              |              |  |   |  |
|--------------|--------------|--|---|--|
| <b>Date:</b> | <b>Time:</b> | <input type="checkbox"/> <b>Letter</b> | <input type="checkbox"/> <b>Telephone</b> | <input type="checkbox"/> <b>Other:</b> |
|--------------|--------------|--|---|--|

**Content:**

|              |              |  |   |  |
|--------------|--------------|--|---|--|
| <b>Date:</b> | <b>Time:</b> | <input type="checkbox"/> <b>Letter</b> | <input type="checkbox"/> <b>Telephone</b> | <input type="checkbox"/> <b>Other:</b> |
|--------------|--------------|--|---|--|

**Content:**