

*Overview of Changes
Exhibit A-Program
Requirements (Ex A-P):
Substance Use (SUD)*

*IMPORTANT REMINDERS AND UPDATES FOR FY 2020-2021
June, 2020*

Exhibit A-P Review, SUD

- Treatment Programs -

- Capacity to accept 3-way calls with portals
 - ❖ During regular intake hours
 - ❖ Focus on building rapport
 - ❖ No additional duplicative screening/assessment
 - ❖ Try to arrange intake appointment within 3-days
 - ❖ Maintain contact and reminders/engagement as needed

Exhibit A-P Review, SUD

- Opioid Treatment -

- New Procedure Codes for Opioid Detoxification
 - ❖ New Opioid Detoxification Codes being added to all Reporting Units (RUs)
 - Shorter-term tapering service versus longer-term maintenance
- Closing the Separate Non-DMC Detoxification RUs
 - ❖ For programs with Non-DMC funding, these clients may now be served under primary Opioid Treatment RU up to cap specified in Exhibit B
- Renaming of Primary Opioid Treatment RUs
 - ❖ Move towards more broad RU name
- Coming soon... MAT Informing Materials
 - ❖ Re: Access to multiple treatment medications.

Exhibit A-P Review, SUD

- Opioid Treatment -

➤ Updated Process Objectives

Process Measures	Objectives
% with open episodes who received 1+ service in past 30 days.	100%
% with open episodes who have annual updates completed according to required timeframes.	100%
% who reviewed/signed MAT informing material regarding access to multiple treatment medications	100%

Exhibit A-P Review, SUD

- Opioid Treatment -

➤ Updated Quality Objectives

Quality Measures	Objectives
% who initially request service (and who are screened to need service), who have: <ul style="list-style-type: none">- A 1st offered appt at OTP w/in 3 days of request- Their 1st intake service at an OTP w/in 3 days of request	At least 98% At least 95%
% who completed their initial intake/assessment visit and initiate a second treatment visit or day within 14 days	At least 88%
% who initiated a 2 nd visit within 14 days of their initial visit and engage in 2+ treatment visits or days within the next 30 days	At least 75%
% of clients who receive an ASAM LOC assessment at least every 30 days throughout the episode of treatment	100%

Exhibit A-P Review, SUD

- OS, IOS, RSS Treatment -

Outpatient (OS), Intensive Outpatient (IOS), Recovery Support (RSS) Services

- Clients have/eligible for AC Medi-Cal, Indigent or No Other Payor
 - ❖ If eligible, follow-up to ensure Medi-Cal App submitted within 2 wks of intake
- Case Management in partnership with Recovery Residences

Exhibit A-P Review, SUD

- OS, IOS, RSS Treatment -

➤ Updated Process Objectives

Process Measures	Objectives
% with open episodes who received 1+ service in past 30 days.	100%
% with open episodes who have annual updates completed according to required timeframes.	100%
% of prorated contracted units of service provided monthly	At least 80%

Exhibit A-P Review, SUD

- OS, IOS, RSS Treatment -

➤ Updated Quality Objectives

Quality Measures	Objectives
% screened as eligible for SUD treatment who have: <ul style="list-style-type: none">- A 1st offered appt at OS, IOS, or Residential Treatment w/in 10 days of initial request for svcs- A 1st intake service w/in 10 days of initial request for svcs	At least 80%
% who completed their initial intake/assessment visit and initiate a second treatment visit or day w/in 14 days	At least 85%
% who initiated a 2 nd visit w/in 14 days of their initial visit and engage in 2+ treatment visits or days w/in the next 30 days	At least 88%
% who receive an ASAM LOC assessment at least every 30 days throughout the episode of treatment	At least 75%
	100%

Exhibit A-P Review, SUD

- Residential Treatment -

- Referral documentation from Portals via Sharefile
 - ❖ Should not be requested from Portals prior to scheduling intake appt
 - ❖ Each program should specify intake hours and phone number
- Clients have/eligible for AC Medi-Cal, Indigent or No Other Payor
 - ❖ If eligible, follow-up to ensure Medi-Cal App submitted within 1 wk of intake
- Reminder: Cannot deny admission based on valid MAT prescription
- Length of authorization will vary based on clinical need
- Pending Services List and Interim Services
 - ❖ Need for residential providers versus portals to play lead role here for FY 20-21

Exhibit A-P Review, SUD

- Residential Treatment -

- Option for providers to conduct 3.2, 3.3, and MAT
 - ❖ This 'add-on' information will be included in the Exhibit A-SOW if applicable
 - ❖ Providers should indicate interest on their Provider Input Form
 - ❖ With appropriate ASAM Designation

- May be option for providers to conduct recovery support services
 - ❖ This will be included in the Exhibit A-P (program area requirements)
 - ❖ Pending fiscal/funding analysis as priority is bed days

- Submit policies to Theresa Ly

- Coming soon... ACBH Bed-Tracking Availability Application

Exhibit A-P Review, SUD

- Residential Treatment -

➤ Updated Process Objectives

Process Measures	Objectives
% with open episodes who received 1+ service in past 30 days.	100%
% with open episodes who have annual updates completed according to required timeframes	100%
% of prorated contracted units of service provided monthly	75-100%
% of business days (since initiation of bed tracking application) in which Contractor updates the bed tracking application at least once per day	100%
% of intake appointments that were scheduled via three-way call between client, referring portal and Contractor	At least 75%

Exhibit A-P Review, SUD

- Residential Treatment -

➤ Updated Quality Objectives

Quality Measures	Objectives
% screened as eligible for SUD residential who have: <ul style="list-style-type: none">- 1st offered appt w/in 10 days of initial request for svcs- 1st intake service w/in 10 days of initial request for svcs	At least 80% At least 65%
% who stay for at least 10 days after first intake service	At least 95%
% receiving an ASAM LOC assessment at least every 30 days throughout the residential treatment episode	100%
% of discharged clients that have a follow up session in a lower level of care: <ul style="list-style-type: none">- Within 7 days after discharge- within 30 days after discharge	At least 75% At least 90%

Exhibit A-P Review, SUD

- Recovery Residence -

- Referral documentation from Portals via Sharefile
 - ❖ Should not be requested from Portals prior to scheduling intake appt
 - ❖ Each program should specify intake hours and phone number
- Tracking client's remaining days for Recovery Residence
 - ❖ Providers monitor through Recovery Residence Length of Stay Daily Report
- Requesting LOS extensions from ACBH
 - ❖ Through ACBH Form, at least 10 business days prior to expiration of client LOS
- Submit policies to Theresa Ly
- Senate Bill 1228 and Assembly Bill 919
- Coming soon... ACBH Bed-Tracking Availability Application

Exhibit A-P Review, SUD

- Recovery Residence -

➤ Updated Process Objectives

Quality Measures	Objectives
% who receive at least one OS/IOS/RSS service/week while residing in recovery residence	At least 95%
% of prorated contracted units of service provided monthly	80%-100%

Exhibit A-P Review, SUD

- Recovery Residence -

➤ Updated Quality Objectives

Impact Measures	Objectives
% who discharged with successful program completion	At least 40%
% who are no longer “homeless” at time of discharge	At least 95%

Exhibit A-P Review, SUD

- Primary Prevention -

- New Adolescent Programs
 - ❖ Based on recent RFP and specific provider bids
 - ❖ Linkage to 2019-2024 Strategic Plan

- Continuing Older Adult Programs
 - ❖ Linkage to 2019-2024 Strategic Plan

- Continuing Adolescent Programs
 - ❖ Pending RFP

Exhibit A-P Review, SUD

- Primary Prevention -

➤ Impact Objectives from New Strategic Plan

❖ By 2024, Adolescent substance use will be impacted as follows:

- MS students reporting past 30-day alcohol use will decrease by 3%
- Youth perception that underage drinking is harmful will increase by 3%
- Retail availability of alcohol to minors will decrease by 5%
- Availability of cannabis to minors will decrease by 3%

❖ By 2024, Older Adults will decrease:

- Binge alcohol use by 3%
- Cannabis use in combination with prescription and/or other drugs by 3%
- Prescription drug use in combination with alcohol and/or other drugs by 3%

Thank You