

Overview of Changes Exhibit A-1: Standard Requirements

IMPORTANT REMINDERS AND UPDATES FOR FY 2020-2021

June, 2020



Exhibit A-1 - Reorganization

Standard requirements: All programs, Medi-Cal programs

- Scope of Service
- II. Service Delivery Site
- III. Service Provision
- IV. Staffing
- V. Tobacco, Alcohol and Substance Use Policies
- VI. Client Records, Data, Privacy and Security
- VII. Coordination with ACBH and DHCS
- VIII. Administrative and Compliance
- IX. Reporting and/or Evaluation



Scope of Service

- Comply with all applicable requirements from:
 - ACBH QA Manual
 - ACBH Policy Manual
 - ACBH State County Plans (now on website)



Service Provision (Medi-Cal Programs)

Info Notices on Authorization

Service Provision (SUD Medi-Cal Programs)

- * References to:
 - Practice Guidelines
 - Clinical Process Standards
- * Additional detail on Interim Services



Staffing

- Notify ACBH:
 - Site changes
 - Staffing issue likely to lead to >25% decrease in services
 - Within 5 days
 - Any change in ownership, name, tax id:
 - 30 days prior: Anticipated change
 - 5 days after: Executed change
- Contracts >\$1M need identified Compliance Officer
 - Recommend FT for Contracts >\$5M
- Trainings on compliance and HIPAA/Privacy
- Annual, signed Code of Conduct



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Staffing (continued)

- ACBH Credentialing/Recredentialing Policy
- Maintain key documentation:
 - Valid credentials/license, including renewals
 - -Training record and CEUs/CMEs
- **Ensure that staff:**
 - Have adequate supervision
 - Are operating within their scope



Staffing (SUD Medi-Cal Programs)

- * ASAM eModules
- Training on MAT

Alameda County Behavioral Health Care Services



Client Records, Data, Privacy and Security

- Warning Banner for Email/EHR
- Secure/Encrypted Email
- Leveraging Technology

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Coordination with ACBH and DHCS

- Requests for Program Modification
 - Submit requests at least 30-days in advance
 - Immediate notification of any shut downs related to urgent issues, such as fire or nonrenewal/suspension of license
- Clayton and Cartwright Act Claims
 - County rights/title/interest related to purchase

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Administrative and Compliance

- * Fair Employment and Housing Act
 - Include written notice to labor organizations

Across Sections:

Right of ACBH, DHCS and other funders to monitor, review and audit records, facilities, etc.

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Thank You