

2000 Embarcadero Cove, Suite 400 Oakland, California 94606 (510) 567-8100 / TTY (510) 533-5018

MARYE L. THOMAS, M.D., DIRECTOR

#### ANNUAL ASSESSMENT REGARDING HOUSING/LIVING SITUATION AND CO-OCCURRING CONDITIONS FREQUENTLY ASKED QUESTIONS

# Q1. Who is required to complete the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions?

A1. All Behavioral Health Care Services (BHCS) contracted providers who were funded for 11/12 and will be funded for 12/13 are required to complete the Annual Assessment.

# Q2. How do we complete the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions?

A2. First review the template located here: <a href="http://www.acbhcs.org/providers/network/docs.htm">http://www.acbhcs.org/providers/network/docs.htm</a> To input and submit your responses, use this link: <a href="https://www.surveymonkey.com/s/AnnualAssessment">https://www.surveymonkey.com/s/AnnualAssessment</a>

#### Q3. How many Annual Assessments regarding Housing/Living Situation and Co-Occurring Conditions should my organization complete?

A3. BHCS expects that each organization complete one Annual Assessment.

## Q4. How do I know if BHCS received my Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions?

A4. If you clicked 'Done' at the end of the Annual Assessment and a 'thank you' page appeared, then BHCS received it. If you are unsure, you may follow up with your BHCS Program Contract Manager.

## Q5. Can I change my responses in the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions after I've clicked 'Done'?

A5. No. BHCS encourages you to complete the Annual Assessment in one sitting. Once you have submitted your responses, you may not edit them.

# Q6. The web link to the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions is not working. What should I do?

A6. Here are some things you can try:

- Instead of typing in the Assessment address, try clicking 'control' and the link
- Click the 'refresh' button on the internet browser.
- Open the web link in a different browser, for example, if the contractor is using Internet Explorer, try Mozilla Firefox.
- Make sure the internet browser is updated.
- If those things don't work, advise the contractor to check in with their internal information technology (IT) department.

## Q7. May I submit a paper version of this Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions?



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A7. No. BHCS prefers electronic submittal of Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions to reduce data entry and errors and ease analysis.

#### Q8. May I preview the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions so I know which questions I need to answer?

A8. Yes. BHCS strongly encourages organizations to review the questions beforehand to be prepared. A PDF version of the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions is available here: <a href="http://www.acbhcs.org/providers/network/docs.htm">http://www.acbhcs.org/providers/network/docs.htm</a>

## Q9. When is the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions due?

A9. Your Exhibit A specifies that the Annual Assessment regarding Housing/Living Situation and Co-Occurring Conditions is due by July 10 2012.