

## CO-OCCURRING INFORMED PRACTICE PROVIDER CONTRACT EXPECTATIONS

All Alameda County Behavioral Health Care Services (BHCS) contract providers are expected to submit an online Annual Assessment that describes Housing/Living Situation and Co-Occurring Informed Practice activities they implemented in BHCS-funded programs. This on-line assessment must be completed by July 10<sup>th</sup> (after the end of each contract year).

Increasing the prevalence of Co-Occurring Informed Practices is a Quality Improvement priority, and reflects a BHCS commitment to offer services addressing the mental health and substance use needs of consumers and family members.

The Co-Occurring Conditions (COC) Initiative supports the efforts of our Provider Network to deliver services to people of all ages with co-occurring conditions, by implementing practices that are welcoming, hopeful, recovery-oriented, trauma-informed and culturally-resonant. Please direct questions about the Co-Occurring Informed Practice component of the Annual Assessment to the BHCS Quality Improvement Unit at QI Info@acbhcs.org.

Exhibit A-1 requires all providers to "operationalize at least one activity to promote Co-Occurring Informed Practice" within one or more of their BHCS funded programs. Providers can meet the requirement in several ways:

I. Improving Accuracy in Identifying People with Co-Occurring Conditions

Six practices that will help your program assess clients for co-occurring conditions. See "Preview Copy- BHCS Annual Assessment" (Question 11, p.7) <a href="http://www.acbhcs.org/providers/network/docs.htm">http://www.acbhcs.org/providers/network/docs.htm</a>

## II. Improving Co-Occurring Practices throughout Your Organization.

- **BHCS Welcoming Toolkit:** Choose from three sets of low-cost, easy-to-learn and easy-to-use practices that will increase the co-occurring capability of your program. Download toolkit: http://www.acbhcs.org/providers/QI/docs/Welcoming Toolkit.pdf
- COMPASS-EZ: This "organizational self-assessment" helps your team identify which policies and procedures can be changed to make your program more co-occurring capable. Email the BHCS Quality Improvement Unit at QI Info@acbhcs.org to get a copy and ask for technical assistance.

## ■ NIATx Process Improvement Toolkit:

http://www.niatx.net/Content/ContentPage.aspx?PNID=2&NID=18 Sixteen low-cost, easy-to-learn, easy-to-use "process improvement" tools that will help you plan, implement, improve and sustain any kind of operational change. Request technical assistance from the BHCS Quality Improvement Unit via email at QI Info@acbhcs.org.