

# INDIVIDUAL PROVIDER NETWORK FREQUENTLY ASKED QUESTIONS

#### What is the Individual Provider Network?

The Managed Care Individual Provider Network (previously known as Level III Phase II) is a pool of mental health practitioners, such as licensed clinical social workers (LCSW), licensed marriage and family therapists (MFT) and licensed clinical psychologists (Ph.D./Psy.D.) that contract with Alameda County Behavioral Health Care Services (BHCS) to provide outpatient therapy to children and adults.

## Who is the target population of the Individual Provider Network?

The practitioners in the Managed Care Individual Provider Network serve Alameda County Medi-Cal eligible children and adults who are developing or experiencing mild-to-moderate mental illness that may have a co-occurring substance use issue.

#### How many practitioners are part of the Individual Provider Network?

BHCS currently contracts with over 500 individual practitioners.

#### I am interested in becoming a provider in this Network, what should I do?

In order to meet the needs of Alameda County's diverse population, BHCS is seeking providers who meet the preferred criteria under A. and at least one criterion under B.

#### A. Preferred Experience

- 1. Have a breadth of clinical experience, including working with consumers with Medi-Cal
- 2. Have been licensed for at least two years

## B. Geographic Area/Language

- 1. Provide services in one or more of the following areas:
  - East County, specifically Livermore, Pleasanton and/or Dublin
  - South County, specifically Sunol, Fremont, Newark, Union City
  - Central County, specifically, Hayward, Fairview, Cherryland, San Lorenzo, Ashland, Castro Valley, and/or San Leandro
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## 2. Provide services in one or more of the following languages:

- American Sign Language (ASL)
- Cantonese
- Farsi

- Mandarin
- Spanish
- Other

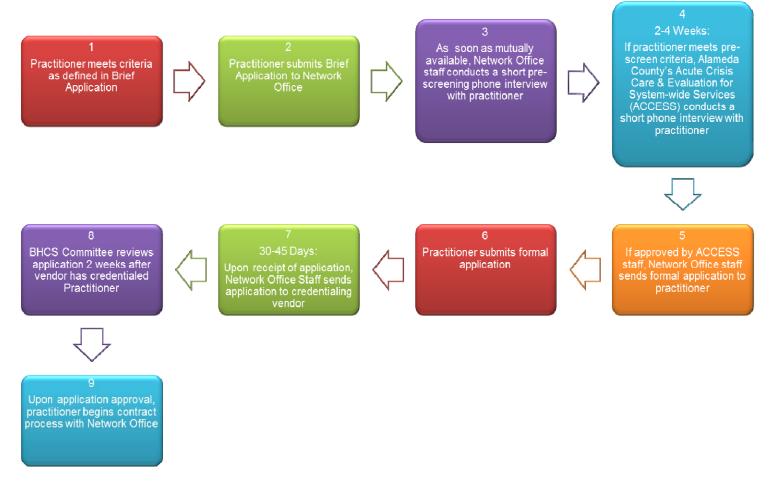
If you meet the criteria above, please fill out the Brief Application and submit to: <u>procurement@acbhcs.org</u> to determine whether you meet the minimum criteria.

## What is the rate of reimbursement for providing services under the Network?

The current rate is \$42.20 per hour. Bilingual practitioners are eligible for an additional \$20 per hour.

## What is the process for becoming part of the Managed Care Individual Provider Network?

Becoming part of the Individual Provider Network is a multi-stage process, which includes the following steps:



## What documents do I need to provide to become part of the Individual Provider Network?

The following documents must be submitted with the formal application:

- Current professional liability insurance;
- Copy of current licenses; and
- Updated resume.