



ALCOHOL, DRUG and MENTAL HEALTH SERVICES
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INDIVIDUAL PROVIDER NETWORK FREQUENTLY ASKED QUESTIONS

What is the Individual Provider Network?

The Managed Care Individual Provider Network (previously known as Level III Phase II) is a pool of mental health practitioners, such as licensed clinical social workers (LCSW), licensed marriage and family therapists (MFT) and licensed clinical psychologists (Ph.D./Psy.D.) that contract with Alameda County Behavioral Health Care Services (BHCS) to provide outpatient therapy to children and adults.

Who is the target population of the Individual Provider Network?

The practitioners in the Managed Care Individual Provider Network serve Alameda County Medi-Cal eligible children and adults who are developing or experiencing mild-to-moderate mental illness that may have a co-occurring substance use issue.

How many practitioners are part of the Individual Provider Network?

BHCS currently contracts with over 500 individual practitioners.

I am interested in becoming a provider in this Network, what should I do?

In order to meet the needs of Alameda County's diverse population, BHCS is seeking providers who meet the preferred criteria under A. and at least one criterion under B.

A. Preferred Experience

1. Have a breadth of clinical experience, including working with consumers with Medi-Cal
2. Have been licensed for at least two years

B. Geographic Area/Language

1. Provide services in one or more of the following areas:
 - East County, specifically Livermore, Pleasanton and/or Dublin
 - South County, specifically Sunol, Fremont, Newark, Union City
 - Central County, specifically, Hayward, Fairview, Cherryland, San Lorenzo, Ashland, Castro Valley, and/or San Leandro
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2. Provide services in one or more of the following languages:
 - American Sign Language (ASL)
 - Cantonese
 - Farsi
 - Mandarin
 - Spanish
 - Other

If you meet the criteria above, please fill out the Brief Application and submit to: procurement@acbhcs.org to determine whether you meet the minimum criteria.

What is the rate of reimbursement for providing services under the Network?

The current rate is \$42.20 per hour. Bilingual practitioners are eligible for an additional \$20 per hour.

What is the process for becoming part of the Managed Care Individual Provider Network?

Becoming part of the Individual Provider Network is a multi-stage process, which includes the following steps:



What documents do I need to provide to become part of the Individual Provider Network?

The following documents must be submitted with the formal application:

- Current professional liability insurance;
- Copy of current licenses; and
- Updated resume.