

ACBH TIMELINESS REPORTING CLINICAL DOCUMENTATION STANDARDS TRAINING

Date	Time
August 7 th , 2019	1:00pm-3:30pm
August 9 th , 2019	9:30 am-12:00pm
August 13 th , 2019	9:30 am-12:00pm



Location: 2000 Embarcadero Cove, Suite 305, Oakland CA 94606

Target Audience: **This training is a “Train the Trainer”**
One Seat/Agency for QA or Training staff

Description: This training will cover information is needed to collect CSI timeliness data to comply with the network adequacy standards for timely access to outpatient mental health services. The training will clarify the definitions of data fields needed to collect and to report timely access to mental health services, including tracking requirements for all new clients or new returning clients.

Trainers:

Amy Saucier, LMFT, Clinical Review Specialist with ACBH. Amy has 18 years of experience working in social services; 6 of which have been in Continuous Quality Improvement/Quality Assurance in Mental Health Programs .

Phuong Lai, PsyD, Clinical Review Specialist with ACBH. Phuong has 2 years’ experience performing Mental Health and SUD Chart review for Quality Assurance. Phuong has provided mental health counselling, including conducting psychological testing for children and their families since 2008.

Deanna Kolda, LCSW, Clinical Review Specialist with ACBH. Deanna has 18 years of experience working within the field of Social Work, with 7 of these years in leadership roles that included responsibilities of chart review, quality assurance oversight and ensuring programmatic compliance with Medi-Cal requirements.

Learning Objectives:

1. Why Timeliness data is being collected;
2. Who is responsible to collect Timeliness data
3. When does Timeliness data need to be collected
4. What information is needed to collect Timeliness data
5. Define terms necessary to complete Timeliness forms;
6. How NOABD relates to CSI Timeliness Data Reporting;
7. State and County timeliness standards;
8. Timeliness record keeping and submission to ACBH

Registration:

Please register online at:
<http://alameda.netkeepers.com>

**For registration help
and/or other information
contact:**

Quality Assurance Office at
QAOffice@acgov.org

Ph.: 510-567-8105

**When emailing, include
training Date and Title in
the Subject Line.**

**For reasonable
accommodation or to file a
grievance, go to:**
<http://www.acbhcs.org/training>

NOTE:

**This is a clinical
training. For
guidance with
INSYST input or E-
Form usage, please
contact
HIS@acgov.org.**