



Level II HPAC MENTAL HEALTH SERVICES  
CLINICAL/QUALITY REVIEW

Date: \_\_\_\_\_

Client Name: \_\_\_\_\_  
Client PSP#: \_\_\_\_\_  
Provider Name: \_\_\_\_\_  
Reporting Unit: \_\_\_\_\_  
Clinician: \_\_\_\_\_  
Admission Date: \_\_\_\_\_  
Review Period: \_\_\_\_\_ to \_\_\_\_\_ 2 Month Review: Y/N

**Request for (check all that apply):**  
**Mental Health Services:**  
 Individual/Family Treatment/MHS  
 Group Treatment/MHS  
 Rehabilitation Services/MHS  
 Case Management/Brokerage Services/MHS  
 Medication Services/MHS

**Tentative Discharge Date, Aftercare Plan and Barriers to Return to Primary Care:** \_\_\_\_\_

**Service Necessity (current or within past six months):**  
 Psychiatric hospitalizations  
 Suicidal/homicidal ideation or acts  
 Psychotic symptoms  
 Other: \_\_\_\_\_

**Medical Necessity- (including 5-Axis covered diagnosis; support for primary diagnosis, impairments to functioning):**  
\_\_\_\_\_

**Goals (Address barriers to return to primary care, psychological issues, risks of S/I &/or H/I, co-occurring issues etc.):**  
\_\_\_\_\_

**Interventions & timeframes (Maximum 18 months. If a risk has been identified include how these will be assessed and contained):**  
\_\_\_\_\_

Agency Clinician: \_\_\_\_\_ Recommended Approval:  Yes  No  
Signature/License  
Agency Supervisor: \_\_\_\_\_ Recommended Approval:  Yes  No  
Signature/License  
CQRT Reviewer: \_\_\_\_\_ Recommended Approval:  Yes  No (30 Day Return)  
Signature/License

**Committee Chair**

**Rationale for Continuation of Services:**  
 At risk for psychiatric hospitalizations: \_\_\_\_\_  
 Suicidal/homicidal ideation or acts: \_\_\_\_\_  
 Severe or psychotic symptoms: \_\_\_\_\_  
 Other: \_\_\_\_\_

Return Chart (6 months):  Yes  No  No Authorization (30 Day Return)  
Return Chart (30-days):  Yes  No

Start Date: \_\_\_\_\_ End Date: \_\_\_\_\_

Committee Chair: \_\_\_\_\_  
Signature & Credential \_\_\_\_\_ Staff# \_\_\_\_\_

**Returns Only**

**Committee Chair**

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Return Chart (6 months):  Yes  No  No Authorization (30 Day Return)  
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Committee Chair: \_\_\_\_\_  
Signature & Credential \_\_\_\_\_ Staff# \_\_\_\_\_

**Regulatory Compliance**

**Provider Name & RU:**

Chart Review	
1. Chart ID:	
2. Clinician 1:	
3. Clinician 2:	
4. MD:	
5. Reviewer:	

Medical Necessity	Yes	No	N/A
6. 5-axis diagnosis from current DSM & primary diagnosis is "included."	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Documentation supports primary diagnosis (es) for tx.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>8. Impairment Criteria: Must have one of the following as a result of dx</b>			
8A. Signif. impairment in important area of life functioning, or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8B. Probable significant deterioration in an important area of life functioning, or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8C. Probable the child won't progress developmentally, as appropriate, or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8D. If EPSDT: MH condition can be corrected or ameliorated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Intervention Criteria: Must have: 9A and 9B, or 9C, or 9D			
9A. Focus of proposed intervention: Address condition above, and	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9B. Proposed intervention will diminish impairment/prevent signif. deterioration in important area of life functioning, and/or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9C. Allow child to progress developmentally as appropriate, or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9D. If EPSDT, condition can be corrected or ameliorated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Service Necessity: Must have both 10 and 11			
10. The mental health condition could not be treated by a lower level of care? (true = yes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The mental health condition would not be responsive to physical health care treatment? (true = yes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Informing Materials			
12. Informing Materials signature page signed annually (Tx Consent, Free.Choice, Conf/Priv., BenefProblemRes., HIPAA/HITech, AdvDir.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Releases of information, when applicable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Informed Consent for Medication(s), when applicable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Special Needs			
15. Client's cultural/comm. needs noted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Client's cultural/comm. needs addressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Client's physical limitations are noted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. Client's physical limitations are addressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Chart Maintenance			
19. Writing and signatures are legible.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. Admission date is noted.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. Clinical record filing is appropriate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. Client identification on each page in clinical record.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. Discharge/termination date noted, when applicable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. Face Sheet info, esp. emergency contact info prominent.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Med Order Sheet ("pink sheet")			
Med Log updated at each visit, and with: (i.e. 4/8/10; Seroquel; 200mg; 1 po QHS; Marvin Gardens, MD)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. Date	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26. Drug name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. Drug Strength/Size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. Instructions/ Frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29. Signatures/Initials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Assessment			
30. Initial Assessment done by 30 days of episode opening date.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31. Psychosocial history.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32. Presenting problems & relevant conditions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33. Risk(s) to client and/or others assessed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34. Client strengths/supports.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35. MHP MD Rx's: Doses, initial Rx dates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Allergies/adverse reactions/sensitivities or lack thereof</b>			
36. Noted in chart	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Allergies/adverse reactions/sensitivities or lack thereof</b>			
37. Noted prominently on chart's cover.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
38. Relevant medical conditions/hx noted & updated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
39. Mental health history.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
40. Relevant mental status exam (MSE).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
41. Past/present use: Tobacco, alcohol, caffeine, illicit/Rx/OTC drugs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
42. Youth: Pre/perinatal events & complete dev. hx.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
43. Annual Community Functioning Evaluation (ACFE)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Client Plan	Yes	No	N/A
44. Initial Client Plan done by 60 days of episode opening date.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
45. Plan reviewed every 6 months from opening episode date. (N/A=FSP/Brief Svcs.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
46. Client Plan revised/rewritten annually.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
47. Plan revised when significant change (e.g., in service, diagnosis, focus of treatment, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
48. Client Plan is consistent with diagnosis.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
49. Goals/Objectives are observable or measureable with timeframes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
50. Plan identifies proposed interventions & their frequency to address identified impairments.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
51. Updates include Ct. strengths, Dx, Risks, & Special Needs, if applicable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
52. Risk(s) to client/others have plan for containment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
53. Plan signed/dated by LPHA (if licensed, use desig.).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
54. Plan signed/dated by MD, if provider prescribes MH Rx.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
55. Coordination of care is evident, when applicable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
56. Plan signed/dated by client, or documentation of client refusal or unavailability.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
57. Plan signed/dated by legal rep., when appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
58. Plan indicates client was offered copy of Plan or client may obtain copy on request (may be in informing materials).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
59. Plan contains Tentative Discharge Plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Progress Notes			
60. N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
61. Correct service/code.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
62. Date of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
63. Location	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
64. Amount of time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
65. Notes for client encounters include that day's evaluation/behavioral presentation including client's readiness to transition to primary care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
66. Notes for Client encounters include that day's Staff Intervention including steps/actions to transition to primary care.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
67. Notes for client encounters include that day's client response to interventions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
68. Notes for client encounters include client&/or Staff f/u plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
69. Group service notes include # client's served/on behalf.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
70. Services are related to Client Plan's goals/objectives.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
71. Unresolved issues from prior services addressed, if app.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
72. Signed/dated + title/degree/lic.(if lic., use designation).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
73. Completion line at signature (n/a for electronic notes).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
74. Service provided while Ct. was Not in lock-out setting, IMD, or Jail.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
75. Service provided were NOT SOLELY transportation, supervision, academic, vocational, or social group?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
76. The activity was NOT SOLELY clerical, payee related, or voicemail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
77. Progress notes were written within one working day of the date of service, and if needed, finalized within 5.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
78. Progress notes document the language that the service is provided in, as needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
79. Progress notes indicate interpreter services were used, and relationship to client is indicated, as needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reviewer: \_\_\_\_\_ Date: \_\_\_\_\_