



**Behavioral Health  
Department**  
Alameda County Health

## **Consumer Notice**

### **November 22, 2024**

Changes are being made to the Alameda County Behavioral Health Department (ACBHD) Beneficiary Handbook.

The Beneficiary Handbook explains your benefits and provides a guide of services available to you as a member of the ACBHD network of care.

Significant changes to the Beneficiary Handbook include information on:

- **Justice-Involved Reentry Services:**
  - **Reentry Treatment Teams & Engagement Programs**
  - **Safe Landing Project**
- **Revised Language Taglines and Non-Discrimination Notices**

Additionally, the Beneficiary Handbook will be integrated, meaning one handbook for both Specialty Mental Health Services and Substance Use Disorder Services. You can request the handbook from your provider or download it from the ACBHD website at <https://www.acbhcs.org/beneficiary-handbook/>.

Aids and services for people with disabilities, like documents in braille and large print, are also available free of charge.

**The updated Beneficiary Handbook will be available by January 1, 2025.**

For more information, please contact your service provider or call ACBHD ACCESS at 1-800-491-9099 (TTY: 711).