**NOTICE OF ADVERSE BENEFICIARY DECISION**

**Description:**

Notice of Adverse Beneficiary Decision, provides Medicaid (Medi-Cal) beneficiaries timely and understandable written notification when an adverse benefit determination for specialty mental health (SMHS) or substance use disorder (SUD) services is made; notification inclusive of beneficiary rights, such as the right to appeal.

**ALAMEDA COUNTY BEHAVIORAL HEALTH NOTICE OF ADVERSE BENEFIT DETERMINATION RESOURCES**

**Policy:** [Notices of Adverse Benefit Determination for Medi-Cal Beneficiaries](http://www.acbhcs.org/providers/QA/docs/qa_manual/10-12%20NOTICES%20OF%20ADVERSE%20BENEFIT%20DETERMINATION%20FOR%20MEDI-CAL%20BENEFICIARIES..pdf) |[*NOABD TABLE:*](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Table%20Rv_190724.pdf) *A quick reference guide*

*NOABD TEMPLATES IN:* [*English*](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\English%20template%20page.docx) *|* [*Chinese*](file:///\\Covenas\public\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\NOABD%20Letter%20Translations\Translated%20Templates_Chinese\NOABD%20Chinese%20template%20page.docx)*(Traditional) |* [*Spanish*](file:///\\Covenas\public\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\NOABD%20Letter%20Translations\Translated%20Templates_Spanish\NOABD%20Spanish%20template%20page.docx) *|* [*Tagalog*](file:///\\Covenas\public\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\NOABD%20Letter%20Translations\Translated%20Templates_Tagalog\Tagalog%20template%20page.docx) *|* [*Vietnamese*](file:///\\Covenas\public\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\NOABD%20Letter%20Translations\Translated%20Templates%20_%20Vietnamese\Vietnamese%20template%20page.docx) *Translations for Chinese Simplified, Farsi, and Korean are forthcoming*

*NOABD BENEFICIARY ENCLOSURES:* [*English*](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20Letters%20and%20Attachments\Attachment%20J-%20Beneficiary%20Enclosures.pdf) *Translations in threshold languages are forthcoming*

**DHCS Notice:**[***Federal Grievance and Appeal System Requirements with Revised Beneficiary Notice Templates***](https://www.dhcs.ca.gov/services/MH/Documents/Information%20Notices/NOABD%20IN/MHSUDS_IN_18-010_Federal_Grievance_Appeal_System_Requirements.pdf)

**TRAINING POWER POINTS FOR NOABD DETERMINATION FOR MEDI-CAL BENEFICIARIES**

* [**Substance Use Disorder Treatment: SUD Treatment**](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20TRAINING%20SLIDES\NOABD%20Training%20Slides_SUD%20Providers_%20190731.pptx)
* [**Children’s Treatment: Children’s TX**](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20TRAINING%20SLIDES\NOABD%20Training%20Slides_Children_Service%20Access%20Pts_190701.pptx)
* [**Adult System of Care: TX**](file:///P:\POLICIES%20&%20PROCEDURES\Drafts%20P&Ps\Grievance%20and%20Appeal%20System\NOABD%20TRAINING%20SLIDES\NOABD%20Training%20Slides_SMHS%20Adult%20Providers_%20190708.2.pptx)

**For further assistance, please see:**

* **FAQ’s- link**
* [*QA Technical Assistance Contacts*](http://www.acbhcs.org/providers/QA/memos/2018/QA_Tech_Assistance.pdf)*.*