



Alameda County Operation Comfort

Alameda County Coronavirus Services

In partnership with Alameda County Behavioral Health Services, ABODE Services, and Healthcare for the Homeless, Telecare Corporation will operate a behavioral health treatment component to this COVID-19 quarantine hotel project.

As a part of the California Department of Social Services' Project Roomkey/Housing and Homelessness COVID Response, this program provides temporary Crisis Residential Treatment (CRT)-level services to 20 unhoused individuals who have been impacted by COVID-19. Services include behavioral health, daily psychiatric services, and 24/7 nursing support to assure vital signs can be monitored and medication support can be provided.

ESSENTIALS AT A GLANCE

Program Type:	Crisis Residential Treatment (CRT)
To Make Referrals:	To access the Operation Comfort Hotel Screening & Referral Form, click the following link: https://forms.gle/yQxdSFtwX5g7n2U8A <ul style="list-style-type: none">▪ Referrals should be filled out as completely as possible and can be sent at any time. All referrals are reviewed in the order they are received and are processed between the hours of 9:00 a.m. to 10:00 p.m., 7 days per week.▪ After a referral has been submitted, the screening process includes a phone call to the person who made the referral from a doctor who will conduct a medical screening.
# of Beds:	20 beds
Who We Serve:	Unhoused residents of Alameda County with behavioral health issues who have tested positive for COVID-19, are experiencing symptoms of COVID-19, or have been exposed to COVID-19 who would otherwise be moving into a CRT-like setting from acute units, emergency rooms, or other placements.
Hours of Operation:	Services are available 24/7