For Windows 10, 8.1, 8, 7, Vista, 2008, 2008R2, Thin PC as well as Windows Server 2012 and 2012R2.

Client: Receiver 4.4 for Windows

If you have an earlier version of Citrix software installed on the client use the Citrix Receiver Clean-up Utility before installing the new receiver. <u>http://support.citrix.com/article/CTX137494</u>

Link: http://www.citrix.com/downloads/citrix-receiver.html



- 1. Download the **Receiver 4.4 for windows;** you may be asked to agree to licensing terms, go ahead and agree to them.
- 2. You will then be presented with one of following Pop-ups:

Internet Explorer: Click Run.



Google Chrome: Click on the icon.

| 6 | CitrixReceiver.exe | • | |
|---|--------------------|---|--|
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Mozilla Firefox: Click on Save File

3. It will download the **CitrixReceiver.exe** to your system. <u>You will need Administrator rights on the PC in order to install this.</u> Find the file on downloads folder or you desktop or double click on the .exe file to run it.

4. Go through the installation wizard to complete the install and setup



| Citrix Receiver | × |
|--|----------|
| License Agreement | |
| You must accept the license agreement below to proceed | |
| CITRIX LICENSE AGREEMENT | <u>^</u> |
| Use of this Citrix Receiver software is subject to the Citrix license covering the specific edition of the Citrix product with which you will be using this software. Your use of Citrix Receiver is limited to use on the devices for which it was created for connection to the Citrix product(s). If your device is connected to the Internet, Citrix Receiver may, without additional notice, check for Citrix Receiver updates that are available for download and installation to your device and let you know of their availability. Only non-personally identifiable information is transmitted when this happens, except to the extent that IP addresses may be | H |
| ☑ I accept the license agreement | |
| Install | ancel |

5. After the client has installed, you will see this dialog box; select Finish to exit the wizard.



6. Close your Internet Browser and then open it up again. Go to <u>https://go.bhcsportal.org</u>. Don't forget to add it to your bookmarks for later ease of use.



- 7. Log in using your regular network ID and password that you use in the office.
- 8. Click on the required application icon on the storefront window.



9. When you click on the application you want to access, you may receive a security warning message. Select **"Permit use"** and check the box that says, "**Do not ask me again for this site."**



10. When you are done working, be sure to log off your application and storefront screen by clicking on the dropdown beside your username (see screen shot below.)



Additional settings to check if you encounter unexpected results

- 1. Be sure to add the address <u>https://go.bhcsportal.org</u> to the trusted sites for the client Chrome and Internet explorer browser settings.
- Additionally, on some window7 installations the Programs file association for .ica defaults to Internet Explorer or another program. You will need to open Control Panel\All Control Panel Items\Default Programs\Set Associations, find the file type for .ica, highlight the line, click the change program button, then click the browse button.
- 3. Browse to program files (x86) and look for the citrix folder. (if you do not see it, it may be in the regular Program files folder). Click on the Citrix folder,

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| ProgramData {A8DA1505-E615-42BB-BB77-74D5CC91FE7E} | | ATT Technologies | 9/4/2012 12:28 PM | File folder | | |
| ▷ 퉬 Adobe ▷ 퉲 Apple | H | Bonjour | 10/18/2012 3:06 PM | File folder | | |
| Application Data | | Common Files | 9/12/2012 7:43 PM | File folder | | |
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| DigitalPersona | - | EaseUS | 10/18/2012 2:38 PM | File folder | | Ψ • |
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4. Then click on the ICA client folder, scroll down and select wfica32.exe as the file to associate with the extension.

| Copen with | | | | | | x |
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| 🌗 Avaya | | pnstub.exe | 8/16/2008 5:44 PM | Application | 16 KB | E |
| 🐌 Bonjour | | ssonsvr.exe | 8/16/2008 5:44 PM | Application | 70 KB | |
| 🐌 Citrix | | 🖻 wfcrun32.exe 🦯 | 8/16/2008 5:44 PM | Application | 302 KB | |
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