

January 24, 2013

URGENT MESSAGE TO PROVIDERS

Attention: ACBHCS Contracted Providers

Subject: Notification of Changes to Mental Health InSyst Procedure Codes effective with January 2013

Due to the 2013 CPT code changes effective with January 2013 dates of service, ACBHCS has completed the update of procedure codes in the InSyst system. We are now providing our contracted providers with the attached January 2013 InSyst Procedure Code Table and Conversion Chart. Included in the changes to the InSyst Procedure Code table are;

- Existing codes that may have changed in name and/or duration
- New procedure codes
- Existing codes that did not change

The ACBHCS Quality Assurance office will be conducting training on the use and definition of these codes. Look for announcements shortly. The topic of Add-On codes and multiple service entry for crisis will be discussed during the QA training.

As you are most likely aware InSyst users have been limited on service entry of January 2013 services since January 1, 2013. In our December 2012 letter to you we suggested our CBO's retain all service entry documentation for future conversion with new codes. Mid-month we released several existing codes via notification on the InSyst log on bulletin board. We are now releasing the system for data entry of all January 2013 services for the codes listed on the enclosed table.

Before attempting to enter January 2013 services it is recommended that you review your service entry documentation to verify that the code you provided is still an active code. In many cases you may have to convert an expired service code to a new code as represented on the new coding table. We have included a conversion list mapping the old code to a new code. If you have questions about this process please contact QA staff; Anthony Sanders at ASanders2@acbhcs.org or Michael DeVito at MDeVito@acbhcs.org

It is still unclear what the Department of Health Care Services (DHCS) expectations are in regard to claiming Medi-Cal for the new CPT "add on" codes and Crisis codes when the duration exceeds 1 hour. We will keep you informed when we receive clarity from DHCS.

We understand the burden this created to our provider community and are very sorry for the necessary delay in allowing service entry for January 2013 services. Quality Assurance is aware of the delay of January 2013 service entry and its effect on your 5 day note requirement.



Clinician Gateway Users Note: Clinicians Gateway notes for January 2013 services were entered in DRAFT status. At this time you can make your coding conversion to the new code where needed and finalize your note.

The following are resources for you if issues arise with the use of the new codes:

- Contact Quality Assurance for clinical questions in regard to the use of the codes. Email address for QA staff; Anthony Sanders at ASanders2@acbhcs.org or Michael DeVito at MDeVito@acbhcs.org
- Contact Provider Relations at 1 800 878-1313 if you determine procedure codes are missing from your reporting unit.
- If you experience any issue with data entry please contact ACBHCS – Information Systems Help Desk at 510 567-8181 for assistance.

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